

Privacy Policy – TheHandyFix

Last updated: 2026

This Privacy Policy applies between you and TheHandyFix, a UK-based handyman and property maintenance business.

TheHandyFix is a trading name of Andres Mateus (sole trader), operating in the United Kingdom. For the purposes of UK data protection laws, TheHandyFix is the Data Controller.

We may collect personal data such as name, address, phone number, email address, job details, photographs of work carried out, and invoice or payment records.

Data is collected via phone, WhatsApp, email, website contact forms, quotes, invoices, and service bookings.

We use personal data to provide services, arrange access, communicate about jobs, prepare quotes and invoices, maintain records, and comply with legal and tax obligations.

Work may be carried out by employees or subcontractors acting on behalf of TheHandyFix. All data remains the responsibility of TheHandyFix.

Photographs may be taken for records, warranty, dispute resolution, or marketing with consent.

We retain invoice and financial records for up to six years to comply with HMRC requirements.

You have rights under UK GDPR including access, correction, deletion where legally permitted, and objection to processing.

Complaints may be raised with the Information Commissioner's Office (ICO).

This policy is governed by the laws of England and Wales.